

Privacy Policy

Last Modified Date: July 7, 2021

Next Wave CNC (“Next Wave CNC,” “we,” “our,” or “us”) values your online privacy, which is why we have created this document. This Privacy Policy (“Policy”) addresses how we collect, use, and share information in connection with your use of www.nextwavecnc.com (the “Website”). References contained in this Policy to “you” or “your” means you, the user or visitor to the Website.

What Information Does Next Wave CNC Collect?

The information that we collect from you depends upon your interactions with us. A summary of the information we collect from you when you use or visit the Website is included below:

- If you choose to join our email list to receive updates from Next Wave CNC, we will collect your email address (“Newsletter Information”).
- When you select the Product Registration page and choose to register a product, we will collect information about your machine type; the controller serial number; the product serial number; your first name; last name; business name (optional); phone number; mailing address; and we will ask you to create an account with us and to provide your email address; password; confirmation of your password; and we ask you agree to our User Agreement and Privacy Policy (collectively, “Product Registration Information”).
- If you choose to purchase a product from our Website, in connection with completing your transaction, we will collect your email address; a delivery method; a delivery address; and billing information, such as your payment card information; billing name; billing address; and any other pertinent information that is required for the particular transaction (collectively, “Product Sales Information”).
- Our Website includes a hyperlink to the NWCNC Owners Only Forum where you may interact with other Next Wave CNC owners. In order to register to participate on this forum, we will collect your user name; password; confirmation of your password; email address, confirmation of your email address; verification that you are not a robot using reCAPTCHA; and an acknowledgement that you have read and agreed to the forum’s terms and rules (collectively, “NWCNC Forum Registration Information”).
- In connection with your use of the NWCNC Owners Only Forum, we will collect any post or comment that you choose to make on the forum (“Forum Interaction”).
- Next Wave CNC’s Website also includes a hyperlink to a CNC Shark Talk forum, which will redirect you to a separate Shark Forum website, where you may create an account to participate in that forum in accordance with the terms and conditions and privacy policy for that forum.

- We collect information from internet cookies as detailed more fully in the section titled “Internet Cookies – Cookie Policy.”

How Does Next Wave Use the Information that it Collects?

We use the information you provide us as detailed in the prior section in the following ways:

- If you choose to add your email address to our email list to receive updates from Next Wave CNC, we will use and store your Newsletter Information to send you our email updates.
- When you register your product through our Website, we will use and store your Product Registration Information in connection with rendering product and customer support.
- In the event that you choose to purchase a product through our Website, we will store and use your Product Sales Information in connection with fulfilling our sales transaction with you and rendering product and customer support on your order.
- If you register for an account on the NWCNC Owners Only Forum, we will use your NWCNC Forum Registration Information to create your forum account. We will also use this information to authenticate your credentials each time you log into the forum website, in connection with rendering support for lost passwords, and administering the forum site.
- We will use and store Forum Interactions in order to make your posts and comments visible to other forum users and to carry out the functions that you choose to engage in while using the forum site.
- We use the information that we collect from internet cookies as more fully detailed in the section titled “Internet Cookies – Cookie Policy.”

Internet Cookies – Cookie Policy

With your consent, we will deploy internet cookies to your computing device from the Next Wave CNC Website. Internet cookies, which are small data files that are transmitted to your computing device when you visit our Website. Internet cookies enable us to collect information about those who visit our Website. The internet cookies deployed through our Website collect information from you, including your internet protocol address, computing device type, the operating system you use, the name and version of the internet web browser that you use when you visit the Website, the domain of your internet service provider, the country where your internet connection originates, a unique online identifier, your preferred language, the time and date of your arrival on our Website, the duration of your visit on our Website, and your most recent internet history.

We use the information that we receive from internet cookies to identify issues with our Website. Furthermore, we use information from internet cookies to combat fraudulent, malicious, and criminal activities on our Website. We also use information from internet cookies to enable us to

understand the countries where visitors to our Website originate; to measure the effectiveness of our marketing and advertising efforts; and to improve and optimize the user experience browsing our Website by designing updates for the internet browsers and computing devices most utilized by our visitors.

Please note that by rejecting or refusing to accept internet cookies from our Website, certain functionality on the Website will be unavailable to you.

Does Next Wave Share Information with Third Parties?

We do not sell the information that we collect from you to third parties. In connection with making our Website, products and services available to you, we do work with third party service providers who we share information with and who in some instances, as described in this document, collect information on our behalf. These third party service providers render us services, including web and data hosting, software, marketing & advertising, analytics, payment card processing, and logistics services. We only permit these service providers to use the information that we provide to them for purposes of rendering their services to us. We also use your information in the following ways:

Payment Card Processor – If you choose to purchase a product from our Website, to complete your sales transaction, our third party payment card processor will collect your name, billing address, and payment card information.

Legal Obligations – Next Wave CNC reserves the right to disclose information that we have collected from you when we are subject to a legal obligation to disclose such information, including without limitation, in response to a court order, subpoena, or other request from an administrative, judicial, or governmental authority. We further reserve the right to disclose information that we have collected from you where such disclosure is required in order for us to protect our rights, property, or the safety of our company, customers and third parties.

Sale of our Business – If Next Wave CNC or substantially all of our assets are sold to a third party or there is a circumstance under which we undergo a reorganization or merger into another entity, the information that we have collected from you, including your personal information, will be among the assets that are transferred as part of the transaction.

Children’s Online Privacy

Next Wave CNC values the privacy of children while browsing the internet. We do not knowingly market to or solicit personal information from children under the age of thirteen. All users of Next Wave CNC must be at least eighteen years old. If you are not at least eighteen years of age, please do not provide us with any personal information and please cease your use of the Website. The term “personal information” as it is used in this section shall have the same meaning as is ascribed to the term under the U.S. Children’s Online Privacy Protection Act, which is set forth in 15 U.S.C. § 6501, *et. al.* and its rules.

If you are the parent or legal guardian of a child under the age of eighteen and you believe that your child has provided us with any personal information as described in this Policy, please contact us using one of the contact methods provided at the very bottom of this document to have your child's information deleted.

Third Party Hyperlinks

Our Website contains third party hyperlinks to websites that are owned, operated, and controlled by third parties (collectively, "Third Party Websites"). We provide hyperlinks to Third Party Websites for informational purposes only. Next Wave CNC does not have any control over any content, information, business, or privacy practices of any Third Party Websites. Your use of any Third Party Websites is entirely at your own risk. Under no circumstances will Next Wave CNC be liable or responsible in connection with your use of any Third Party Websites. You agree to fully release Next Wave CNC from any claims or liabilities in connection with your use of any Third Party Websites.

Do Not Track Signals

Our Website does not currently honor "Do Not Track" signals or requests transmitted from internet web browsers because there is no current standard regarding such requests.

Changes to this Policy

Next Wave CNC reserves the right to make revisions to this Policy at any time and in our sole discretion. If we make any revision to this Policy, we will update the "Last Modified Date" that is included at the very top of this document. Revisions to this Policy are effective upon their posting. It is your responsibility to routinely check this document for revisions as such revisions are binding upon you. If you do not agree with a particular revision to this Policy, then you must immediately cease your use of the Website. Any use by you of the Website following a revision of this Policy shall be deemed as your acceptance to such revisions, unless otherwise required by applicable law. In the event that we make a material change to the way in which we collect, use, or share information, we will post a notice on the main page of the Website to direct your attention to the Policy so you may become aware of the changes.

Your Options Regarding the Information Provided to Next Wave CNC

In the event that you would like to review, correct, update, or delete any personal information that you have provided us, including your first and last name, email address, mailing address, telephone number, or any other information that is identifiable to you, please contact us using one of the methods included under the heading "Contact Us." We ask that you indicate in the subject line of any correspondence to us that you are making an "Information Request." In your request, please provide us with enough information so that we may locate your information or contact you to follow-up.

California Privacy Disclosures

Contact Us

If you have any questions or concerns you would like to express to us or if you would like to contact us about your data, please use of the following methods:

By U.S. mail at: 600 W Boundary St, Perrysburg, OH 43551

By Telephone: (419) 318-4822

By e-mail: